

TRANSIT SERVICES ADVISORY COMMITTEE
Meeting Summary
Thursday February 9, 2017

PRESENT: Mike Warner, Charlotte
Louis Cosentine, Huntersville
Walter Horstman, Matthews
Terry Lansdell, Charlotte
Sherri Thompson, Charlotte
Kalan Pegg, Van Pool
Gregory Hardee, Charlotte
Daniel MacRae, Charlotte

STAFF: Pamela White, Duretta Weicken, Brian Horton, Larry Kopf,
Joe Wormer, Tom Reynolds, Theron Barrino

Meeting Time 4:00-5:30 PM

I. Call to Order and Approval of the January Meeting Summary

Chairman Michael Warner called the meeting to order at 4:00 p.m.,
The January meeting summary was approved as written.
Mr. Warner welcomed Ms. Sherri Thompson to the committee

II. Public Comment on Agenda Items:

There was no one from the public at the meeting to give comment.

III. Information Items

A. Out Reach Outline & Discussion

Mr. Warner went over the responsibilities of the TSAC members. Mr. Kopf presented a copy of the MTC By-Laws.

Mr. MacRae asked if there would be adjustments to the bus system in other corridors.
Mr. Kopf stated yes at a later time.

Mr. Hardee asked if there were other transit center. Mr. Kopf stated there are three other transit centers. South Park, Rosa Parks and Eastland Mall all are transit Community Centers.

Mr. Horstman asked if CATS was still working with Uber & Lyft to develop a relationship in regards to ride sharing services. Mr. Kopf stated CATS is still working on the ride sharing services with Uber & Lyft.

Mr. Warner continued saying that while committee members are out talking with customers and officials there will be questions that they will not know the answer. But it is ok to admit that and tell the person you will get back to them and CATS staff is developing materials that members will be able to take with them out in the field. Mr. Kopf is working on information for various corridors that is consistent with MTC.

Mr. MacRae asked who would be doing the districts that TSAC members don't live in. Mr. Warner volunteered to do the districts TSAC members did not live in. Mr. Lansdell stated some members may work in districts they could solicit even though they don't live in them.

Mr. Cosentine wondered if CATS would distribute talking points on local routes. Mr. Kopf stated he would develop some talk on local routes with some maps as well.

B. Sustain Charlotte

Ms. Meg Fencil spoke to the committee saying Sustain Charlotte is a community-based nonprofit organization dedicated to educating, engaging and uniting citizens to solve Charlotte's sustainability challenges. Sustain Charlotte inspires choices that lead to a healthy, equitable and vibrant community for generations to come. Ms. Fencil explained the Way2Go campaign as a city-wide campaign to reduce single-occupancy vehicle miles in Charlotte. This campaign starts March 1, 2017. Ms. Fencil encouraged the committee members to contact her with any bus stop issues involving shelters, benches, sidewalks or pedestrian crossings or other information that will promote walkability in Charlotte.

Mr. Lansdell stated Sustain Charlotte is a great new vision for the Community and thanked Ms. Fencil for coming to speak to the committee.

Ms. Thompson asked if Sustain Charlotte takes Facebook posts of bus stops. Ms. Fencil stated yes.

IV. Service Issues

- Defect Cards

Mr. Tom Reynolds (BOD Director of Transportation) and Mr. Theron Barrino (BOD Operator/Trainer) presented an overview of the use of pre-trip cards. Mr. Reynolds explained why the card is use and how it helps keep the vehicles in the fleet reliable. Mr. Barrino explained the procedure an Operator uses the card as a pre-trip inspection. The card is also a record of defects and /or damage on the buses.

Mr. Horstman asked if he should report overhead lights that are not working. Mr. Barrino stated yes.

Ms. Thompson asked who checks the bus announcements. Mr. Barrino stated operators check the announcements as part of their pre-trip inspection. Mr. Reynolds stated by law if the automated announcement is not working the operator has to announce the stops.

Mr. MacRae stated that some bus announcements are too loud and asked if they could be turned down. Mr. Barrino stated operators cannot turn down the announcements.

Mr. MacRae asked if the buses are cleaned during the overnight hours. Mr. Reynolds stated yes.

V. Chairman's Report

Mr. Warner reported that at the MTC meeting there was a FY17-18 Budget overview by CATS, Alternate analysis study for I-77 corridor and CATS will increase bus service to the I-77 corridor during the construction and there was a presentation on the partnership with UNCC for an all access pass discount program.

VI. Manager of Operation Report

Larry Kopf reported about the increase in service on the North Mecklenburg Cornelius Park & Ride.

Meeting Adjourned

Next TSAC MEETING: THURSDAY MARCH 9, 2017